



PEEL 2023–2025: An inspection of Cheshire Constabulary

Published on: 6 February 2025

Publication types: PEEL

Report Summary

Outstanding	Good	Adequate	Requires improvement	Inadequate
Protecting vulnerable people	Police powers and public treatment	Responding to the public		
Managing offenders	Preventing crime	Investigating crime		
	Developing a positive workplace			
	Leadership and force management			

Report Summary

The constabulary has improved or maintained its performance across all areas since the 2021/22 PEEL inspection. Four areas have received higher graded judgments.

There was Improvement in the way 999 and 101 calls were answered and HMICFRS were positive about how call handlers accurately assess risk and vulnerability, including repeat victims. However, advice regarding scene preservation in some cases was lacking.

The revised neighbourhood policing model was praised, with attention given to the use of innovative ideas and digital solutions to help prevent and deal with criminality and antisocial behaviour. In addition, the constabulary communicates well with its communities.

The constabulary treat people fairly and use their powers respectfully. Stop and search is used effectively, and there is governance to continually improve including disproportionality. There was evidence on notable practice whereby officers submit vulnerable person assessments for all people under the age of 18 who are subject to stop and search. They have also introduced youth community cohesion groups to scrutinise stop and search and use of force processes.

There was praise for the implementation of Right Care, Right Person to make sure vulnerable people get the right support from the most appropriate service.

There have been improvements in protecting vulnerable people and managing offenders with bail and RUI being used appropriately. Other areas with notable practice include online child abuse investigations, the management of sex offenders and safeguarding and the good use of protective orders and disclosure schemes as well as sexual harm notifications.

However, the constabulary doesn't consistently achieve appropriate outcomes for victims, and whilst positive outcomes are above average, so too are those where victims with draw or evidential difficulties prevent further

action. There also needs to be better compliance with the requirements of the Code of Practice for Victims of Crime.

The constabulary's leadership was said to be good, and the financial plans, including its investment programme, are affordable and will help it meet future demand. The report makes positive remarks about workforce culture, training and retention.

Areas for Improvement

AFI 5a - The constabulary needs to make sure that there are effective deployment decisions around scheduled incidents.	Revised grading policy Re-established roles and responsibilities Established Incident Demand Working Group Re-designed QA framework Internal comms plan
AFI 5b - The constabulary needs to make sure that call handlers consistently give appropriate advice on the preservation of evidence and crime prevention.	Easily accessible aide-memoire Updated risk assessment template Added visual prompts on the left-hand SAAB safe screen Revised QA process / framework Updated CPD and training
AFI 6a - Cheshire Constabulary doesn't consistently achieve appropriate outcomes for victims	Review ownership & accountability Bolstered governance arrangements Review / reinforce allocation policy Development of Outcome Assurance Team
AFI 6b - Cheshire Constabulary needs to make sure that the requirements of the Code of Practice for Victims of Crime are complied with	Use of VCOP Champions Review of Training and CPD QATT process review Review of best practice from other forces

The PCC met formally with the Chief Constable to discuss the report findings in detail. A record of the meeting can be found [here](#).



01 - Private Scrutiny
Board minutes 20.02.2

Commissioner's response

After a huge amount of work and a very thorough inspection I have congratulated the Chief Constable, the wider leadership team and officers, staff and volunteers who have worked together delivering impressive results. I was also pleased to see there are areas that with renewed focus can drive standards even higher and these are a key focus in my police and crime plan.

Dan Price

Cheshire Police and Crime Commissioner